Uploading Custom Music On Hold from OnHold.com via magicJack

Before you begin, save the on hold audio file provided by our studios to your computer in a convenient location, such as your desktop. Follow the steps below to customize your magicJack music on hold.

Login to your magicJack customer portal.
Navigate to the **My Business** section.
Scroll down to **Advanced Settings** & select **Music on Hold**.
Select **Custom Audio**.
Select **Choose a file** to upload the on hold program from our studios.
Check the **I certify that I own this audio file** box.
Click on the **Save Settings** button.

You're ready to play custom music on hold messages to every caller via your magicJack phone service!

Questions? Contact www.OnHold.com at 1-888-321-8477.