



How to program and play custom music on hold via your AT&T Syn248 with a SB35025 handset.

Follow the steps below to connect and program your AT&T Syn248 with a SB35025 to play custom on hold messaging.

You'll need the music on hold player provided by [OnHold.com](http://OnHold.com).

From the SB35025 base phone:

- The SB35025 has an audio in/out port for connecting to the OnHold.com music on hold (MoH) player. The audio in/out cable supplied with your SB35025 has an L-shaped connector designed to fit into the space available behind the Deskset marked **AUX I/O port**.
- Connect the audio cable from the music on hold (MOH) player to the **AUX I/O port** MOH jack on the SB35025 Deskset.

To enable Music On Hold for your SB35025:

- Log on to your WebUI (provided by your phone company) to configure the [OnHold.com](http://OnHold.com) music on hold settings.
- The music on hold settings are listed under Hold Settings in the WebUI.
- Select the extension (Deskset) to which you have connected the on hold player.
- In the navigation menu on the left, click **Hold Settings**.
- Under **Hold Music**, click **Enable**.
- Select the Port, which is the extension number of the SB35025 Deskset to which the music on hold player is connected.
- All SB35025 Desksets installed in the Syn248 system appear in the list.
- Select **Apply** to save changes.

Please note: audio volume is adjusted via the [OnHold.com](http://OnHold.com) music on hold player, not via the base phone.

You're ready to play your [OnHold.com](http://OnHold.com) custom music on hold messaging to every caller on your AT&T Syn248, SB35025 telephone!

Questions? Call [OnHold.com](http://OnHold.com) at 1-888-321-8477!